



Newsbeat

Highlights and Headlines
from in and around
Campus Services

Campus Services celebrates the Grand Opening of the WaterHub

On April 17, Campus Services (CS) celebrated the official opening of the Emory WaterHub with a ribbon cutting ceremony. More than 175 people came to the dedication ceremony including representatives from the offices of **Governor Nathan Deal** and **Senator Johnny Isakson**. A public tour of the facility followed the ceremony that included a viewing of the new solar panel that was donated by Georgia Power.



From left to right: : Jonathan Lanciani, Gloria Sclar, Douglas Hooker, Ciannat Howett, Matthew Early, Eric Young and President James Wagner

The first and only WaterHub in the county, this innovative ecological on-site water re-use system provides nearly 90 percent of the campus utility water needs and 40 percent of the campus' overall water demand, using plants and colonies of "hungry" microorganisms to recycle up to 400,000 gallons per day. "Emory is a leader in sustainability," says **Matthew Early**, Vice President of CS. "With this facility, we're taking a major step forward in becoming one of the first in the nation with this technology for cleaning our own wastewater, which will make it possible for Emory to save tens of millions of gallons of potable water every year."

Guest speakers of the ceremony included **Douglas Hooker**, Executive Director of the Atlanta Regional Commission, **Gloria Sclar**, PhD candidate of Rollins School of Public Health, **Jonathan Lanciani**, President of Sustainable Water, and **President James Wagner**. **Bobbi Patterson**, Professor of Pedagogy, began the ceremony with a beautiful prayer while **Ciannat Howett**, Director of Sustainability Initiatives, served as the emcee. Ciannat also offered a wonderful acknowledgement to Matthew Early and **Brent Zern**, Assistant Director of Operational Compliance and Maintenance Programs, for all of their hard work on making the WaterHub a reality for Emory University.

CS Employees set up and decorated the tent, shuttled guest to and from the parking decks, and provided security. The dedication was a wonderful event and we would like to thank all CS employees who played an integral part in making the ceremony a success. We truly appreciate all of your contributions.

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LEADERSHIP TEAM SPOTLIGHT

SPOTLIGHT ON: MATTHEW EARLY

VP OF CAMPUS SERVICES



As I reflect on the past few years, I am keenly made aware of the huge amount of advancement that has taken place across Emory. With Emory Healthcare, there are merger discussions with WellStar, recent leadership changes, and the international recognition of caring for Ebola patients at Emory University Hospital. With Emory University, we have completed the housing master plan with the completion of Raoul Hall, completed the long awaited last phase of the Chandler Theology Building, completed the Chemistry Addition and executed several projects at Oxford that has completely transformed the campus. Here within Campus Services, our organization has transformed into five high performing service divisions: Facilities Management, Planning Design & Construction, Finance and Business Operations, Customer Relations & Support and the Emory Police Department. Each one these divisions have made many positive changes that further our progress toward meeting our Mission, Vision and Values. It has been a whirlwind of transformative change that has left many gasping for their breath and clutching the railings.

The only constant in today's workplace is change, and often it happens quickly. In today's business climate, companies are forced to implement sweeping changes in an effort to grow and survive. Swift adjustments present new challenges and demands for everyone, from top leadership to the entry-level employees. Today is the fastest-changing communications and technology landscape we've ever been in. Twenty years ago, I didn't have an email address, and now it's hard to imagine life (or business) without email. Ten years ago, Facebook didn't exist, and now one and a half billion people use it to communicate (about the population of China, the most populous country on Earth). Then, of course, there are the Tweets, Instagrammers, Pinner, and LinkedIns... just to name a few. I blame the iPhone-selfie-youth of our society completely for this tsunami of technology that has enveloped our everyday lives. Gone are the days of simple phone calls, face-to-face meetings, and yellow sticky notes. I long for some traditional oldies like hanging out at the water cooler and finding out how co-workers lives are going versus seeing it yesterday evening like a ticker tape on a Facebook page.

Even if you're not directly involved in the communications or technology industries, or refuse to get involved in social media, there's no doubt that it has a huge role in changes within Emory. Look at the students that attend Emory University, not only are they more sophisticated in their communication, they are also entrepreneurial and innovative in solutions and problem solving. And they demand the same from us. The students are our largest customer base and they are the transforming machine in today's society and at Emory. They want more information. They ask why, how, and what. And they want an answer as fast as a text ringtone. We need to transform with them or we will be left behind and considered rigid.

When I look at the results of changes that have occurred in the past few years, my breath is caught in my throat, yes, but it is caught in a moment of awe and pride. For although these results have been forged with some difficulty and handholding those who would prefer the comfort of the status quo, it has also been realized with bravery and humility by people who truly care about the future of Emory. It has been created by individuals... not machines, not devices. The warmth of Campus Services individuals have been demonstrated in so many countless ways and have been noted by many who have expressed it to me and those around me. Change can be incredibly stressful on an organization and its results can show in the attitudes and performance in the workforce. I am humbled by working with some of the kindest and most professional individuals I have ever been privileged to work with. Yes, I am proud with the physical, tangible results that Campus Services has achieved these past few years. But I am more in awe with the people that truly make us great. For all you do: Thank you!

Matthew Early

CAMPUS SERVICES AWARD OF DISTINCTION WINNER



Above: Officer Darrell Johnson

A member of our Campus Services (CS) team recently received Emory's Award of Distinction. Darrell Johnson, Emory Police Department Officer, was honored for his outstanding contributions to the University, during an awards dinner with President Jim Wagner on March 24th. These annual awards recognize members of the Emory community who have demonstrated exceptional dedication to their jobs.

As a police officer assigned to crime suppression and community relations, Darrell's recent police work led to the arrest of an individual caught stealing bikes at Emory and the apprehension of a laptop thief, ending a three-month long series of thefts on campus.

In addition to police work, Darrell exemplifies the mission of Emory through his service to the community. His efforts in the field of teen driver safety have had a direct impact. He has partnered with other agencies to conduct "Ghost Out" programs for local high school students. With a goal to reduce or eliminate deaths and serious injuries from automobile accidents, the program teaches teens the medical and legal consequences of making poor decisions when behind the wheel. His involvement with Georgia Teens Ride with P.R.I.D.E. (Parents Reducing Injuries and Driver Error) has familiarized both parents and their new teen drivers with driver safety and the requirements of supervised driving required by Georgia law. He has conducted hundreds of P.R.I.D.E. programs.

Darrell is a founding member of the Safe Communities in DeKalb Coalition and works with the coalition as a child passenger seat technician. He encouraged other officers to attain the certification, and together, they have provided successful child passenger safety events on Emory's campus. He also manages the Police Cadet program while serving on the University's Disability Access Committee.

Campus Services is proud of Darrell for doing such an exceptional job. His hard work, dedication and initiative in creating safety programs to educate others shows his commitment to doing the right thing, the right way and for the right reason!

CS HIGHLIGHTS

BRS EMPLOYEE WINS EMORY'S ESSAY CONTEST



Above: Gerald Coleman

Congratulations goes out to **Gerald Coleman**, Building & Residential Supervisor, on winning Emory University's Essay Contest. His essay on "What is good at Emory?" was selected as the most outstanding by the Executive Board.

Gerald's winning essay focused on how our new Mission, Vision and Values (MVV) has not only promoted a positive culture change in Campus Services, but reminded us that we all need to strive to achieve great, new heights in our experiences here.

For winning the contest, Gerald was acknowledged on stage at the Spring Town Hall Meeting on April 15, by **President James Wagner**. Gerald will host President Wagner in a tour of Campus Services, and will also be reading his winning essay during his next department meeting.

We are thrilled that Gerald chose "What is good at Emory?" to spotlight our MVV. Thank you Gerald for showing others what is good in Campus Services!

TPS WINS PARKING SERVICE OF THE YEAR AWARD



Above: Paul Reeves

On April 24, Emory University's Transportation and Parking Services (TPS) accepted the award for Parking Organization of the Year for 2015. The award was bestowed by the Parking Association of Georgia at their annual conference held at Callaway Gardens in Pine Mountain, GA.

Paul Reeves, Business Operations Manager, accepted the award on behalf of TPS. In remarks to the Parking Association of Georgia, Paul highlighted the TPS commitment to customer service excellence through continued coaching and training provided by the Emory University's own training department. **Adele Clements**, Senior Director of TPS, recently told her team, "This award was possible because of your dedication to customer service and your dedication to *Do the right thing, the right way, for the right reason!*"

Congratulations to the TPS team for being an example of excellence!

CS HIGHLIGHTS

TPS LAUNCHES THE SWIPE-FREE ACCESS GATES

In February, Transportation and Parking Services (TPS) launched a technology improvement to enhance the permit parking experience by utilizing Radio Frequency Identification (RFID) hardware. The program provides a better customer experience, increases data collection and analysis, and reduces idle time at the gates. This hardware coupled with the RFID tags embedded in the permit eliminates the need to “swipe” to gain access to the facility. All fourteen permit parking locations and the access control gates for the interior of campus received the new hardware.



The RFID tags are embedded into existing Emory Healthcare and Faculty/Staff permits with the prefixes ATxxxxxx, HCxxxxxx, or FSxxxxxx. The tags will be phased into additional permit categories as costs and operations allow.

As with any technology, TPS had to fine tune some of the equipment and replace some employee permits during the break-in period. Overall, TPS has been pleased with the enhancement and customer feedback has been overwhelmingly positive.

EPD FOCUSES ON TRAINING INITIATIVES



Left to right: Sgt. Anthony Mittenzwei, Ofc. Dannie Lockett, Lt. Jay Schmahl and Cpt. Bob Walker

“Training in the Emory Police Department (EPD) starts as soon as you walk through the front door, and it never ends!” smiles **Cheryl Elliot**, Police Captain. Captain Elliot has a Training Committee consisting of **Tamika Kendrick**, Police Communications Manager, **Marvin Poulson**, Training Manager, and Police Lieutenants, **Jay Schmahl**, **Thomas Manns** and **Burt Buchtinec**. The committee’s responsibility is to ensure proper training for all functions. “We can never afford to make mistakes or not know what to do in an emergency because a person’s life could depend on it,” states Captain Elliot.

Police Officer Standard Training (POST) is required every year for officers and dispatchers along with in house training classes. Employees have a training track that they follow with the expectation being to eventually take initiative in their career development. EPD has also increased its role in diversity training and Intimate Partner Violence to benefit the Emory community, partnering with multiple departments such as Campus Life and the Office of Equity and Inclusion.

Campus Services is proud of EPD’s dedication to training and development that not only benefits Emory, but the community as well.



CS SELECT AWARDS

Congratulations to all our recipients. Keep up the good work!

EMPLOYEE	SELECT LETTER AWARDED	RECOGNIZED FOR:
Al Herzog	L (Leadership)	Proactively stepped in to make sure unsafe equipment left on Clifton Road was safely secured to prevent travelers from being injured.
John Moody	E (Exceeds Expectations) C (Customer Service) E (Ethical)	Diligently worked to help a stranded customer with a flat tire on a very cold day.
Abel Reynoso Guzman	S (Solutions Based Idea) E (Exceeds Expectations)	Showing initiative by fabricating a tool to prevent standing water from forming in the parking decks so no safety issues would arise.



~submitted by CS HR

HR HEADLINES

CS BENEFITS SPECIALIST PROVIDES ADDITIONAL SESSIONS



Above: Rita Calderon

Campus Services (CS) Senior Benefits Specialist, Rita Calderon, would like to invite new employees to attend benefits sessions at 1599 Clifton Road to get an overview of all the benefits offered at Emory. These sessions take place twice a month and allow employees time to ask more detailed information about the benefits plans. Rita can provide you with a schedule of the 2015 class dates.

Rita will also be offering benefits sessions in Spanish for all employees who wish to learn more about their current benefits. You will need to set an appointment with her to attend these sessions.

Rita can be contacted at 404-727-7627 or rita.calderon@emory.edu. She is located at 1599 Clifton Road on the first floor.

NEW DIRECTOR OF EMPLOYEE RELATIONS

Effective May 1, **Thomas George** will join the Employee Relations team as the Director of Employee Relations supporting Campus Services (CS). Prior to his new position, Thomas was the Senior Compensation Consultant in Central Human Resources (HR) for three years.

Thomas has over 20 years of HR experience. Prior to joining Emory, he was Director of Human Resources with Georgia Perimeter College and the University of North Georgia. Thomas also has experience with the State of Georgia where he was the Deputy Regional Human Resources Manager with the Georgia Department of Human Services. Thomas brings a strong understanding of Employee Relations he will be an asset to the Employee Relations team.

CS would like to welcome Thomas to the Employee Relations office. Although there has been a change for CS in the Central HR office, please remember that CS Human Resources is still your first point of contact for all of your HR needs.

First Quarter CS Service Awards



Leonard Ivey, FM HVAC Operations	40years
Mark Kimbrough, FM Zone C Maintenance	30 years
Karen Salisbury, Office of the Vice President	30 years
Jack Scheu, FM Zone E Maintenance	30 years
James Davis, Building & Residential Services	20 years
David Dorsey, FM HVAC Operations	20 years
Charlie O'Neal, Building & Residential Services	20 years
Mitchell Tate, FM Roads & Grounds	20 years
Sonya Ware, Emory Police Department	20 years
Mary Woods, FM Zone C Maintenance	20 years
Buford Banks, FM Staging	15 years
David McMurray, FM Zone B Maintenance	15 years
Ed Ramey, FM HVAC Operations	15 years
Icilda Walker-Street, Work Management Group	15 years
Anthony Busch, Building & Residential Services	10 years
Sandy Davis, Building & Residential Services	10 years
Thuong Do, Building & Residential Services	10 years
Alfred Edwards, Building & Residential Services	10 years
Hualin Gao, CS-IT	10 years
Mary Pye, Building & Residential Services	10 years
Ricky Schell, Building & Residential Services	10 years
Michael Williams, Building & Residential Services	10 years
Earl Waters, Building & Residential Services	5 years
James Lackey, Building & Residential Services	5 years

Congratulations on your continuous years of service. We appreciate you!

Supervisors,

If you have not picked up your direct reports' award, please see Kelli Howell-Robinson.

CAMPUS SERVICES OPEN POSITIONS

~submitted by Kelli Howell-Robinson, Human Resources
Posted as of 4/30/2015

Department	Job Title	Job Requisition ID	Positions open
BRS- Oxford	Custodian	51588BR	2
Engineering Services	Energy Manager	49901BR	1
EPD	Police Dispatcher	46347BR	1
EPD	Police officer	47916BR	1
Grounds	Landscaper	48345BR	2
Grounds	Crew Leader	51755BR	1
HVAC	Mgr, HVAC	49160BR	1
Oxford	Landscaper	49210BR	1
Parking Svcs	Enforcement Officer	44053BR	1
PDC	Dir, Proj Mgmt (CS)	50833BR	1
PDC	Dir, Space Planning	47637BR	1
Security Systems	Locksmith, Sr	48874BR	1
Security Systems	Access Control Tech	48772BR	1
Staging	Special Event/Moving Specialist I	48748BR	2
Steam Plant	Steam Distribution Mech.	46100BR	1
Steam Plant	Mgr, Plant Maint	49161BR	1
ZFM	Plumber Pipefitter, Sr	50820BR	1
Zone E Maint	Maintenance Mechanic	39362BR	2
Zone H, Zone F & Zone B	Maintenance Mechanic	47638BR	4

All applications need to be submitted electronically at <http://www.hr.emory.edu/careers/index.html>



EMORY
UNIVERSITY

Campus Services

Division of Business and Administration

2015 FACILITIES MANAGEMENT CAREER FAIR

Date: May 19, 2015

Time: 9:00am – 4:00pm

Place: Emory University
Clairmont Campus
Student Activity and Academic Center (SAAC)
1746 Starvine Way
Decatur, Georgia 30033

Join us for the 1st Annual Facilities Management Career Fair and take advantage of this opportunity to meet Hiring Managers face-to-face.

All candidates will be required to pass a drug test and have a valid driver's license with a stable driving record upon selection.

We are asking that all applicants bring copies of their resume.

<http://emory.jobs>



Doing The Right Thing, The Right Way, For The Right Reason

**2015 WATERHUB DEDICATION
APRIL 17, 2015**





Meet Me @ Lullwater

6-week Fall Walking Group at Lullwater Preserve



Wednesdays at 12:00 pm

April 8th– May 13th, 2015

Open to all faculty & staff

Meet at the gates to Lullwater Preserve

1463 Clifton Road NE

Register online

www.fsap.emory.edu/workshops



Faculty Staff Assistance Program

(404) 727-4328

cwill50@emory.edu

Wellness Corner

Stay Active.
Eat Well.
Relax.
Live Long.



FEATURED RECIPE

SUMMER CORN SALAD



What You Need

6 ears of corn, husked & cleaned
3 large tomatoes, diced
1 large onion, diced
1/4 cup chopped fresh basil
1/4 cup olive oil
2 tablespoons white vinegar
Salt and pepper to taste

Make It

Bring a large pot of lightly salted water to boil. Cook corn in boiling water for 7 to 10 minutes, or until desired tenderness. Drain, cool, and cut kernels off the cobb with a sharp knife.

In a large bowl, toss together the corn, tomatoes, onion, basil, oil, salt and pepper.

Chill until serving.

ENJOY!

HEALTHY LIVING SPOTLIGHT

Staff Fest 2015



Staff Fest Physical Activities

Friday May 15th, 2015

11:00am Fun Walk/Run

New Location!

This 2-mile walk/run kicks-off the day's festivities at 11:00am at **Asbury Circle** (behind Cox Hall).

Prizes awarded to top three males and females in each age group.

Register Online: www.fsap.emory.edu/workshops



11:00am Volleyball Tournament



This tournament will take place on the Quad from 11:00am until 2:30pm with up to 20 teams. Limit 10 players per team. Prizes will be awarded for 1st, 2nd and 3rd place!

Register Online: bit.ly/2015VOLLEYBALL

Be sure to cheer the runners along the route & hit the dance floor on the Quad at Staff Fest 2015!



*"Run hard, be strong, think big!"
~Percy Cerutty*

CS Maves



Come as you are, no need to change clothes!
We will be mixing it up, so all suggestions are welcome!

Let's Keep It Moving!



place: CS Training Room B

time: Every Thursday at Noon

contact: Shervon Lewis, (404) 727-1543

what we do:
3 or 4 mile walk with Leslie Sansone

Hip Hop Abs, Thighs, and Legs
with Shaun T

and Zumba!



Save the Date!

MAY 21, 2015

*Join us for the
CS Annual Employee Picnic at
Kaminsky Field*

*Come and Enjoy
Food, Fun, & Games!
More details to come!*



American
Red Cross

#chooseyourday



100 days of
SUMMER
100 days of
hope

Emory University Campus Services *BLOOD DRIVE*

Friday, May 29, 2015
8am to 1pm
Training Room

If we collect at least 42 pints, there will be a
drawing for two \$25 gift cards

For an appointment, log onto
redcrossblood.org

Blood is especially needed this time of year. Please schedule your donation today.








1-800-RED CROSS | redcrossblood.org | Download the Blood Donor App

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6 Chair Rodeo 	7 CS Moves	8	9 Commencement Oxford
10 Mother's Day <i>Happy Mother's Day 2014</i> 	11 Commencement Main Campus	12	13 Meet Me at Lullwater	14 CS Moves	15 Staff Fest	16
17	18	19	20	21 CS Picnic 	22	23
24 Shavuot 	25 Memorial Day 	26	27	28 CS Moves	29	30
31						

EMPLOYEE UPDATE - MAY

CALENDAR KEY:		Training
		Committee Meetings
		Sessions for Supervisors
		Holidays/Special Events
		Other Meetings

Welcome - New Hires

Bridgett Benson....Custodian....BRS
Alfreda Bland....Custodian, Sr....BRS
Kennithia Dixon-Day....Custodian....BRS
Ericka Henry...Procurement Specialist....Procurement
Teara Strickland....Sr. HR Associate....CS/HR
Sergio Sosa.....Turf Care Specialist....Grounds
Edward Childress.....Plaster/Drywall Finisher....Paint Shop
William Mack....Maintenance Mechanic....ZCM
Sean Beeching....Maintenance Mechanic....ZCM
Patrick Stanford....Supervisor, O&M....ZEM
Thomas Holden....Landscaper....Grounds

Anthony L. Jackson.....Enforcement Officer....Parking Services
Maria Ceban...Custodian, Sr....BRS
Jimmy Nesmith...Custodian, Sr....BRS
Tanika McCrary...Custodian....BRS
Alicia Armstrong...Custodian....BRS
Alfonso Goolsby....Custodian, Sr....BRS

Congratulations - New Titles

Jody Hayles.....Supervisor, O&M....ZFM
Jose Sanchez....Crew Leader....Grounds
Maurice Sheffield....Sr. Custodian....BRS
Andrew Stickell.....Supervisor.... Pipe Services